MIAMILAW Information Technology

Using Malwarebytes

Service Desk | 305.284.3000 | help@law.miami.edu

Malwarebytes is an anti-malware/spyware program that, when used in conjunction with an anti-virus program, helps keep your computer safe and secure.

Malwarebytes Anti-Malware (PRO)	
Malwarebytes	PRO
Scanner Protection Update Que List Settings More Tools About Update The updater allows you to update the software and database to the latest version. The updater allows you to update the software and database to the latest version. Item (the update of the update	
Latest news:	
Click here to find out more and give it a tru	
	Exit

Once you have opened the program, click on the *Update* tab and click on *Check for Updates*.

If there are any updates, let them download and install. Once the program has finished, click on the **Scanner** tab.

😵 Malwarebytes Anti-Malware (PRO)	
Malwarebytes	
Scanner Protection Update Quarantine Logs Ignore List Settings More Tools About	
Scanner The scanner can find and remove malicious software present on your system. Please select a scan type and click 'Scan'. Please close all unnecessary applications to improve scan performance.	
Please select a scan type below.	
Perform quick scan A quick scan utilizes our unique fast scanning technology to scan your system for malicious software.	
Perform full scan A full scan will scan all files on the selected drive(s). A quick scan is recommended in most cases.	
Perform flash scan A flash scan will analyze memory and autorun objects. It is only available to our licensed users.	
Scan	
Exit	

There are three different types of scans to use; one of those scans (flash scan) can only be used if you have the paid licensed version:

Perform quick scan - This is a basic scan of your primary drive or partition (C: drive). It can take several minutes to complete (but less time than the full scan).

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🚱 Malwarebytes Anti-Malware (F	RO)	
	arebytes	PRO
Scanner Protection Upde	te Quarantine Logs Ignore List Settings More Tools Abo	and click 'Scan'. Please close
Please select a scan type below. Perform quick scan A quick scan utilizes our unit Perform full scan A full scan will scan all files o	Select the drive(s) to scan.	
Perform flash scan A flash scan will analyze mer Scan		
		Exit

Perform Full scan - While a quick scan is usually recommended, the full scan will scan every file on the selected drives.

If you choose this option, a second window will open listing all of your connected drives (USB/CD/DVD/ network). Select the drives you want scanned and click **Scan**.

This can take upwards of an hour or more to complete.

Perform Flash scan – This option is not available on the free version, only the paid version. It will analyze the memory and autorun objects.

Like the quick scan, this can take several minutes (but less time than the full scan).



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ANTI-M			
Scanner Protection	Update Quarar	ntine Logs Ignore List Settings More Tools About	
Below is a list	of malicious softwar	re found on your system. Close all unnecessary applications to ensure succ	cessful threat removal.
Vendor	Category	Item Other	<u>^</u>
🗌 👹 PUP.GamePlay	Registry Key	HKCR\CLSID\{1111111-1111-1111-1111-1	
PUP.GamePlay	File	C:\Program Files\Vid-Saver\Vid-Saver.dll	=
🗌 🔆 PUP.GamePlay	Registry Key	HKCR\TypeLib\{444444444444444444444444444444444444	-
🗌 👹 PUP.GamePlay	Registry Key	HKCR\Interface\{555555555555555555555555555555555555	
PUP.GamePlay	Registry Key	HKCR\CrossriderApp0003491.BH0.1	
PUP.GamePlay	Registry Key	HKLM\SOFTWARE\Microsoft\Windows\Curr HKCU\SOFTWARE\Microsoft\Windows\Curr	
PUP.GamePlay	Registry Key Registry Key	HKCU\S0FTWARE\Microsoft\Windows\Lurr HKCU\S0FTWARE\Microsoft\Windows\Lurr	
PUP.GamePlay	Registry Key Registry Key	HKLU\SUFTWARE\Microsoft\Windows\Lurr HKLM\SDFTWARE\Microsoft\Windows\Lurr	
PUP.GamePlay	Registry Key	HKLM/SOFTWARE (Microsoft/Windows/Luir HKCR/CrossriderApp0003491.BH0	
PUP.GamePlay	File	C:\Users\Softonic IT\AppData\Local\Temp\	
PUP.Adware.R	Registry Key	HKLM\SOFTWARE\Microsoft\Windows\Curr	
PUP.Spyware	Folder	C:\Program Files\RelevantKnowledge	
PUP.Spyware	File 4	C:\Program Files\RelevantKnowledge\chrom	
PUP.Spyware	File	C:\Program Files\RelevantKnowledge\install.rdf	-
Remove Selected		Ignore Save Log	Main Menu

The next screen will list the infected files/objects. You will need to click on each *PUP (Potentially Unwanted Program)* you wish to remove.

Once you have checked the *PUP* files, click the *Remove Selected* button.

*Keep in mind that there may be files that are not malware and you may wish to keep them.

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🚱 Malwarebytes Anti-Malv	vare (PRO)	- • ×
	warebytes	PRO
Scanner Protection	Update Quarantine Logs Ignore List Settings More Tools About	
	es Anti-Malware is now scanning your system. Please wait until the scan is complete.	
The scan completed su		
Objects scanned: 375504	Malwarebytes Anti-Malware	
Objects detected: 0		
Scan type: Quick scan	The scan completed successfully. No malicious items were detected.	
Time elapsed: 7 minute(s),		4
Currently scanning:	ОК	
The scan completed succ		
	Mai	n Menu
		Exit

In some cases, you may be asked to restart your computer in order for Malwarebytes to properly remove the infected files/objects.

If your computer is not infected, you will get a window similar to the one shown to appear. Click *OK* and then click *Exit* to close the program.

~~~FOR OFFICE COMPUTERS ONLY~~~

😂 Malwarebytes Anti-Malware	
Malwarebytes Scanner Protection Protection Logs Protection Protection Protection The protection module protects you from malicious threats before they can damage your system.	
Purchase our powerful protection module to actively protect your system from malicious software. Start Trial Malwarebytes Anti-Malware Features Advanced Malware Detection & Removal	
Lightning Quick Scans O O Intelligent Heuristics & Daily Signature Updates O O Multi-Language Support O O	
Realtime Protection Module Automatic Malicious Site Protection Scanner and Update Scheduler Priority Customer Support Buy Now Customer Support	
Buy Now Activate	Exit

If you look under the **Protection** tab and it looks similar to this screen, contact the Help Desk at (305)284-3000 to have a technician upgrade your office computer to the Professional licensed version.

Again, this is only for your law school office computer, not for your personal home computer.